

# Michael Peay

TECHNOLOGIST | TEAM LEADER | COMMUNICATOR

An IT professional successfully providing critical and supporting services that enable a business to function efficiently and effectively.

**Strategic Performance** – Implements strategic and tactical projects essential to the business.

**Team Leadership** – Successfully builds teams through the exchange of knowledge, experience, and goal sharing.

**Operational Management** – Excellent understanding of organizational effectiveness and change management.

## PROFESSIONAL EXPERIENCE

### Director of IT

ProSites/CPA Site Solutions, Temecula, CA, 2017–Present

Supporting the user community and operations serving over 15,000 dental, veterinary, and CPA organizations.

- Improved reputation of IT team by developing more user-focused practices.
- Resurrected stalled AWS migration project by developing both strategy and plan as well as coordinating with development teams.
- Improved coordination of IT staff between site locations with clear project management and team communication.

### Vice President of Information Technology

Edify, San Diego, CA, 2015–2017

Supporting the growth and increasing maturity in all facets of technology. Currently managing the global operation of 62 employees in 12 countries.

- Managed an international team of technology officers to ensure projects are scoped, planned, and run according to plan.
- Improved communication with the implementation of VoIP-based telephones and video conferencing with minimal investment.

### IT Engineering Manager

Sony Computer Entertainment America, San Diego, CA, 2008–2015

Led networking, storage, and server teams to maximize the performance of rapid-pace game development and support teams.

### Staff Systems Administrator

Sony Computer Entertainment America, San Diego, CA, 2005–2008

### IT Director

RedZone Interactive, San Diego, CA, 2000–2005

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## SKILLS

Operation Management

Productivity (GTD, Agile)

Process Improvement

Team Development

VoIP

macOS

Linux

Employee Training and Development

Network Management (Meraki)

Vendor Relations and Negotiation

Cloud computing (AWS, Google, Heroku)

Analysis

## HIGHLIGHTS

Planned and executed datacenter consolidation to cloud-based hosting

Improved effectiveness of a multi-cultural global organization through technology

Developed onboarding process used to effectively train **more than 25** employees

Saved organization over **\$100k** through pursuit of software donations

Reduced the overall spend of network circuits by **over 20%**, saving **~\$500k**

## EDUCATION

**Bachelor of Science**, Computer Science  
San Diego State University

**Elevate Program**, Networking, Verbal Communication, Intrapreneurship  
UCSD Rady School of Management

**ITIL v3**, Foundation Bridge certification

**ITIL v2**, Foundation certification