

Michael Peay

TECHNOLOGIST | TEAM LEADER | COMMUNICATOR

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An IT professional successfully providing critical and supporting services that enable a business to function efficiently and effectively.

Strategic Performance – Implements strategic and tactical projects essential to the business.

Team Leadership – Successfully builds teams through the exchange of knowledge, experience, and goal sharing.

Operational Management – Excellent understanding of organizational effectiveness and change management.

PROFESSIONAL EXPERIENCE

Vice President of Information Technology

Edify, San Diego, CA, 2015–Present

Supporting the growth and increasing maturity in all facets of technology. Currently managing the global operation of 61 employees in 12 countries.

- Manage an international team of technology officers to ensure projects are scoped, planned, and run according to plan.
- Improved communication with the implementation of VoIP-based telephones and video conferencing with minimal investment.
- Improved the efficiency and quality of the organization's cloud-hosted core application for school and program management.
- Improved organization communications and efficiency via services such as Trello and Slack through training and demonstration.

IT Engineering Manager

Sony Computer Entertainment America, San Diego, CA, 2008–2015

Led networking, storage, and server teams to maximize the performance of rapid pace game development teams.

- Oversaw the design, purchase, and implementation of a cutting-edge wired and wireless infrastructure in a new game studio.
- Designed and implemented a new project management process for the entire IT organization for tactical and strategic awareness.
- Supervised the support and capacity management of networks, NAS and SAN storage, and both the physical and virtual infrastructure.

Staff Systems Administrator

Sony Computer Entertainment America, San Diego, CA, 2005–2008

IT Director

RedZone Interactive, San Diego, CA, 2000–2005

SKILLS

Operation Management

Productivity (GTD, Agile)

Process Improvement

Team Development

VoIP

macOS

Linux

Employee Training and Development

Network Management (Meraki)

Development (Rails, PHP, Bash)

CRM

Vendor Relations and Negotiation

Cloud computing (Heroku, AWS, Google)

Analysis (Tableau)

HIGHLIGHTS

Improved effectiveness of a multi-cultural global organization using technology

Developed onboarding process used to effectively train **more than 25** employees

Saved organization over **\$100k** through pursuit of software donations

Reduced the overall spend of network circuits by **over 20%**, saving **~\$500k**

EDUCATION

Bachelor of Science, Computer Science
San Diego State University

Elevate Program, Networking, Verbal Communication, Intrapreneurship
UCSD Rady School of Management

ITIL v3, Foundation Bridge certification

ITIL v2, Foundation certification